



TLC Newsletter

Spring/Summer 2010



Compassionate and personalized grooming for your pet

#2 3120 Laurier
Drive

Phone:

242-8797

OUR HOURS:

Tues, Thurs, Sat
8 am - 5 pm

Wed & Fri
9 am - 5 pm

CLOSED

Sun & Mon

The TLC Team!
Wilna, Laura,
Daisy & Trixie



Shed-Less Program Success Story

An amazing program **for those dogs that shed year round.** We use special tools to remove loose hair (see picture) which usually ends up in your house. This process can be repeated every 2-3 months or sooner if required. Clients have been so happy with the results.

One happy customer commented:
"I have taken my dogs to many groomers and they would come back home and start shedding the same day. With TLC's program weeks have gone by with hardly any hair in my house!"



"Deshedding Chewy in the tub!"

TLC Wall of Fame!

We need your help! Please provide us with a picture of your pet so we can post it on our "Wall of Fame" for all to see!





"Taylor" the singing dog
(I pick him up in Vanscoy
and he sings all the way
into the city!)

NOTICE

Birthday Open House

*Yes, we will be TWO
years July 1st!*

*Please join us for
birthday cake and
other goodies on
June 23rd, 4:00 p.m. -
7:00 p.m.*

***Entrance Fee:** Any
picture of your pet.
We would love to
post it on our Wall of
Fame!*

*Please RSVP before
June 19th. Looking
forward to seeing
you!*

New at TLC - "Preferred Client" Discount

Due to rising costs we increased our prices by a small percentage in January 2010. To help our "preferred clients" we implemented a discount to allow you to pay the old price. A preferred client books their next appointment the same day with an interval of no longer than 8 weeks for groom dogs and 12 weeks for bath dogs.

Doggy Heaven

We are sad to say we lost some dear pets since our last newsletter. Sitka and Tarra will be missed as they were some of TLC's "regulars".



"Sitka" 1997 - 2010

Timely Pick-Ups

We realize how busy everyone is these days, but please let us know ahead of time if you require a late pick-up! If this is not pre-arranged with us there will be a \$15 extra charge for any time over 15 minutes late.

Grooming Procedure At TLC

Not many people are aware of what is happening in a grooming salon. Some expect that a dog can be dropped off and picked up in an hour. Depending on the breed this is not possible, especially if you do a thorough job!

Grooming a dog has several stages here at TLC and we will explain it briefly:

PRE BATH PROCEDURE – nail trim, clean private areas, clean and pluck ears, check anal glands, remove mats, check teeth, pre-shave

BATH PROCEDURE – shampoo, condition, de-mat, de-shed

DRYING PROCEDURE – towel dry and cage drying for just a few minutes, high pressure drying by hand, final hand drying and "fluff-up" hair

FINAL GROOMING PROCEDURE – check to make sure hair is tangle free, brush through coat, shaving (if required), clean and shave pads, hand scissoring feet, legs and body

This is more than a regular hair cut for a human, and as you can tell it will take time. We appreciate your understanding and patience of our process to make your dog look the best when they leave our salon!

Advance Booking

To avoid disappointment, advance booking is strongly recommended.